



Sec. 3.4.1 (L)

04th April, 2019

The Secretary,
BSE Ltd.
Phiroze Jeejeebhoy Towers,
Dalal Street,
Mumbai – 400 001
BSE Scrip Code : 500547

The Secretary,
National Stock Exchange of India Ltd.
Exchange Plaza, Plot No.C/1,
G.Block, Bandra- Kurla Complex
Mumbai – 400 051
NSE Symbol : BPCL

Dear Sir/Madam,

Sub: Statement of Grievance Redressal Mechanism for Quarter ended 31st March, 2019

we are submitting herewith Quarterly Statement of Grievance Redressal Mechanism for the 4th Quarter ended 31st March, 2019 as required under Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015.

Details of investor complaints for the Quarter 1-January-2019 to 31-March-2019:

Number of investor complaints pending at the beginning of the Quarter:	0
Number of investor complaints received during the Quarter:	2
Number of investor complaints disposed of during the Quarter:	2
Number of investor complaints remaining unresolved at the end the Quarter:	0

We request you to take the above on record.

Thanking you,

Yours faithfully,
For Bharat Petroleum Corporation Limited

M. Venugopal
(M Venugopal)
Company Secretary

Encl: A/a